

CONTACT THE **APS BENEFITS GROUP** ON **1300 131 809**

When a member dies, the APS Benefits Group will always endeavour to pay the funeral benefit to the nominated beneficiary within 24 hours of notification.

That is the peace of mind that the APS Benefits Group has afforded its members for over 110 years. Contact the APS Benefits Group as soon as possible so we can assist you in your time of need and decrease any burden you may be under.

What else should I be aware of in the event of a loved one passing away?

It is rare that many people die in their home and therefore, most of the time the hospital or other authorities take care of the medical necessities and formalities.

When someone dies at home, you should phone the person's doctor.

The doctor will normally issue a certificate known as a **"Medical Certificate of Cause of Death"**.

A Death Certificate is the official registration of death and is issued by the relevant authority (in most States and Territories commonly known as the Registry of Births, Deaths and Marriages). This document can take up to six weeks to be issued; however, if an autopsy or a coronial inquiry is required it may take longer.

Other parties that need to be notified may include family and friends, Minister of Religion, funeral director, Centrelink, Medicare, Tax Office, banks, insurance companies, post office, electricity, gas company, telephone company, local council and your family solicitor.

Organising the funeral

Funerals are arranged by a funeral director who can also provide a range of other services. They will provide a written quote showing exactly what service will be provided and how much it will cost. Options may be available such as instalments, and these should be discussed. If the deceased was in a private health fund or had personal insurance, these organizations may be able to help with the cost of funerals.